



Accessing your retirement plan

You now have limited access to your retirement plan account with J.P. Morgan. Log into the website and take action:

- Designate your beneficiary
- Choose or change your contribution rate
- Select investment elections



STEP 1 Register

Visit retirementlink.jpmorgan.com
Go to "Register"

Select "I do not have my PIN" then enter:

- Your Social Security number
- Your zip code
- Your last name
- Your date of birth
- The numeric portion of your street address or P.O. Box

You may also call **855-576-7526** to access your account.



STEP 2 Set up your account

- Select a unique username, which must be at least 6 characters and include at least 3 letters and 1 number.
- Choose a password for online access. The password must be 8-16 characters and include 2 of the 3:
 - Uppercase letter
 - Number
 - Special character



STEP 3 Complete the enhanced security process

If your email address or phone number was provided by your employer, you will be prompted to select how you want to receive a verification code (e.g. text me, call me, email).

After you receive the verification code, enter it online and sign in.

If your email address or phone number is not in the system, please call **855-576-7526** to provide missing information.

If you have questions, please call **855-576-7526**. The TTY is 800-766-4952. Representatives are available to assist you weekdays from 8:00 a.m. to 10:00 p.m., Eastern time.

- Say "Representative" at first prompt, do not enter your Social Security number
- Say "Representative" at second prompt
- Say "No" at the third prompt

Having trouble accessing the website?

- Call **855-576-7526**
- Refresh your browser
- Clear the browser's history or cookies
- Type retirementlink.jpmorgan.com into the browser search bar

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